



M. A. M. School of Engineering

Siruganur, Tiruchirappalli – 621 105.

STUDENT SATISFACTION SURVEY 2020-21

Institution has designed the online questionnaire to assess the institutional performance through Student Satisfaction Survey (SSS).

<https://forms.gle/RxY3DXDrwFcbMoJR8>

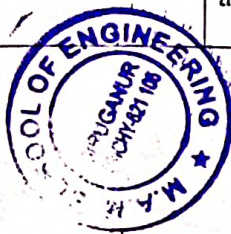
The result of Student Satisfaction Survey (SSS) is summarized as below:

The Student Satisfaction Survey focuses on the overall learning experience of the students. The SSS was conducted as per the standard questionnaire provided by the NAAC Bangalore. The brief observations about the survey are as follows:

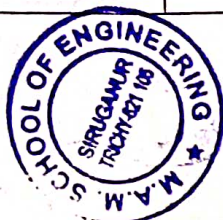
- Total 372 responses are obtained from the students of UG and PG level programmes.
- 76.07% Male and 23.93% Female students participated in this Survey.
- The students from B.E. Aeronautical Engineering, B.E.CSE, B.E.EEE, B.E.ECE, B.E. Mechanical Engineering, B.E. Mechatronics Engineering, M.E. Power Electronics and Drives and M.E. Computer Integrated Manufacturing involved in the survey.
- Average Student Satisfaction Index : 89.17%

Student Satisfaction Index as reflected in survey

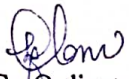
Sr. No.	Questionnaires	% of Student Satisfaction
1	How much of the syllabus was Covered in the class?	83.06% students of the students were satisfied with the syllabus covered.
2	How well did the teachers prepare for the classes?	94.83% students were satisfied with the preparations of the teachers in class.
3	How well were the teachers able to communicate?	95.43% students were satisfied with the communication of teachers.
4	The teacher's approach to teaching can best be described as	96.77% of students were satisfied with the teacher's approach to teaching.

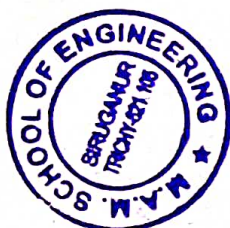


5	Fairness of the internal evaluation process by the teachers.	81.18% of the students were satisfied with the fairness of the internal evaluation process by the teachers.
6	Was your performance in assignments discussed with you?	85.48% students were satisfied with the discussions of performance in assignments.
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	92.20% of students were satisfied with the active interest taken by institute in promoting internship, student exchange, and field visit opportunities for students.
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	92.20% students were satisfied with the teaching and mentoring process facilitated to them for their cognitive, social and emotional growth.
9	The institution provides multiple opportunities to learn and grow.	95.43% of students were satisfied with the multiple opportunities provided to learn and grow.
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes	85.48% of students were agreed that, Teachers informed them about expected competencies, course outcomes and programme outcomes.
11	Your mentor does a necessary follow-up with an assigned task to you.	84.95% students were satisfied with the necessary follow-up taken with an assigned task by mentor.
12	The teachers illustrate the concepts through examples and applications.	84.68% students were satisfied with the teacher's illustrations of the concepts through examples and applications.
13	The teachers identify your strengths and encourage you with providing right level of challenges.	93.82% of the students were agreed that, teachers identify their strengths and encourage them with providing right level of challenges.
14	Teachers are able to identify your weaknesses and help you to overcome them.	80.91% of the students were agreed that, teachers are able to identify their weaknesses and help them to overcome it.
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	95.16% students were satisfied with the institutions effort to engage them in the monitoring, review and continuous quality improvement of the teaching learning process.



16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.	84.95% of students were satisfied with the student centric methods adopted by institute/ teachers such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.
17	Teachers encourage you to participate in extracurricular activities	95.97% of students were agreed that, Teachers encourage them to participate in extracurricular activities.
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	82.26% of students were satisfied with the efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work.
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	83.33% of students agreed that, teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
20	The overall quality of teaching- learning process in your institute is very good	95.16% of students were agreed that, the overall quality of teaching-learning process in this institute is very good.
21	Give three observations/suggestions to improve the overall teaching- learning experiences and support mechanism in your institution.	<p>Students suggested following things for improvement of teaching -learning experience and support mechanism in regard with:</p> <ul style="list-style-type: none"> • Simple and easy understanding slides made • Everybody put their 100% effort to make students understand the concept and also they teach department related topics additionally. • I have got very good teaching and learning experience from MAM institution. Teachers guided me very well and took special attention on me as I am a lateral entry student • Very few Online classes have sound issue • Very useful Webinars and info is good


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